

WESTERTON

CARE HOME

RESIDENTIAL | NURSING | DEMENTIA CARE

DUTY OF CANDOUR ANNUAL REPORT

April 2021

WESTERTON CARE HOME

RESIDENTIAL | NURSING | DEMENTIA CARE

Name and Address	Westerton Care Home 116 Maxwell Avenue Bearsden Glasgow G61 1HU
Date of Report	13/04/2021
How have you made sure that you (and your staff) understand your responsibilities relating to the duty of candour and have systems in place to respond effectively? How have you done this?	Discussed during huddle meetings, clinical risk meetings and during supervisions. Also discussed in group meetings
Do you have a Duty of Candour Policy or written duty of candour procedure?	Yes

How many times have you/your service implemented the duty of candour procedure this financial year?	
Type of unexpected or unintended incidents (not relating to the natural course of someone's illness or underlying condition)	0
A person died	0
A person incurred permanent lessening of bodily, sensory, motor, physiologic or intellectual functions	0
A person's treatment increased	0
The structure of a person's body changed	0
A person's life expectancy shortened	0
A person's sensory, motor or intellectual functions was impaired for 28 days or more	0
A person experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent them dying	0
A person needing health treatment in order to prevent other injuries as listed above	0
Total	0

WESTERTON CARE HOME

RESIDENTIAL | NURSING | DEMENTIA CARE

Did the responsible person for triggering duty of candour appropriately follow the procedure? If not, did this result is any under or over reporting of duty of candour?	Manager started at Westerton in March 2021 Moving forward from this date I fully understand and I am able to complete an relevant DOC
What lessons did you learn?	
What learning & improvements have been put in place as a result?	
Did this result is a change / update to your duty of candour policy / procedure?	
How did you share lessons learned and who with?	
Could any further improvements be made?	
What systems do you have in place to support staff to provide an apology in a person-centred way and how do you support staff to enable them to do this?	
What support do you have available for people involved in invoking the procedure and those who might be affected	
Please note anything else that you feel may be applicable to report	

For further information contact:

Westerton Care Home

116 Maxwell Avenue

Bearsden

Glasgow

G61 1HU

T: 0141 9425834

E: info@westertoncarehome.com